KANEPACKAGE PHILIPPINE INC.  No. 5 Ring Road LISP II, Brgy. La Mesa, Calamba City, Laguna Telephone No. (049) 545-7166 to 69 Fax No. (049) 545-6302		INVESTIGATION REPORT FORM (IRF)  Inhouse Detection Customer Claim			
Touritor (only the second		Control No.: IRF-04-0019 Date Issued: 28-Apr-22			
Customer EPPI IJP		Attention To NOEMI CEPEDA			
Item Code -		Department KPLIMA-PRODUCTION			
Item Description -		Date of Detection 28-Apr-22			
Job Order Number -		Section Detected DELAMINATION			
ILLUSTRATI	ON OF THE PROBLEM	Major	Mino		
John Coder	Indian report Good qty	Lot Quantity (pcs.)  -  Nature of Defect:	Reject Quantity (pcs.) - DELAMINATION	Reject Percentage #VALUE!	
IO-015399		Requirement:			
		ITEM SHOULD BE IN GOOD CONDITION; NO OCCURRENCE OF OFF DELAMINATION			
10-015373   515911400   DUVINE 2 MIXX EB FOR ASIA WHILE COS   10-015380   51623760   DUVINE 2 MIXX EB FOR ASIA WHILE COS   10-015378   516412300   DUVIE MB EUROPE DE R.B. CCXIO	7 7 0 193 -191 5 142 527198	Actual:  ENCOUNTERED MASS REJECTION			
NO. OF OCCURRENCE	DISPOSITION	AREA OF OCCURRENCE / ORIGIN CONTENT			
First Recurrence No.: Date:	Hold Special Acceptance For Rework Reject / Disposal	Slotter  EQOS  Diecut  Detaching	Gluing Vertical Others:	Material Dimension Appearance Process / Method Received by	
Issued by	Checked by	Approved	Dy	(Receiving Section)	
C. AREVALO  QA-IE Staff  QA-Supervisor		00 to 100 to		N. CEPEDA Head/ Supervisor	
	I. INVESTIGA	TION / ANALYSIS			
DIRECT CAUSE: (Analyze th	e reason of occurrence, why it happened?)	INDIRECT CAUS	SE: (Analyze the reason of occur	rence, why it leaked?)	
Why 1:  Why 2:  Why 4:  Why 5:		Why 1: Why 2: Why 3: Why 4: Why 5:			
Why 1:  SBUIOO		Why 1: Why 2: Why 3: Why 4: Why 5:			
Why 1:  Why 2:  Why 3:  Why 4:  Why 5:	9	Why 1: Why 2: Why 3: Why 4: Why 5:			

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## INVESTIGATION REPORT FORM (IRF)

		VALUE OF	FINAL CON	CLUSION			
OCCURRENCE ROOTCAUSE			OUTFLOW ROOTCAUSE				
IMMEDIATE ACTION: (Action to be done to contain/ temporary correct the problem found)				CORRECTIVE ACTION: (Actions to be done to ensure that the problem will not happen again)			
. Sorting Result				Action	ns to be done to eliminate recurrence	Who / When	
	ation Total Stock	NG	Total Good				
RM				01			
VIP				System			
-G							
Orientation							
Date Time				Design /			
itle				Tools			
Attendees							
. Reworking							
Rework Quantity				Process			
otal Good				1100033			
Rework Percentage (Good)							
II. QA ROOTCAUSE	VERIFICATION (To be filled o	out by QA In-	-charge)	Date Conducted:	PIC:		
	Identified Rootcause				Recommendation		
	III. CORRE	ECTIVE ACTI	ON VERIFICAT	ON (To be filled ou	t by QA In-charge)		
	Checked by	Date		nented?	Remarks		
1st Verification of Action			[ ]Yes	[ ]No			
2nd Verification of Action			[ ]Yes	[ ]No		1.	
3rd Verification of Action			[ ]Yes	[ ] No		, b	
Effectiveness of Action			[ ]Yes	[ ] No	4	W 34	
Note: If no same defects deliveries or 3rd verification	/ problems occurs for 5 consection of action still not yet implem	cutive deliveri ented, Invest	ies, corrective ac tigation Report s	tion is considered ef hall be re-issued to t	fective / closed. If the same problem occur he affected department to provide new imp	rs within 5 consecutive provement action.	
			IV. CL	OSURE			
Status:	Remarks:		Appro	oved by:	Process Owner Acknowledgn	nent: (Receiving Section	
Closed							
Still Open		QA S	Supervisor	QA Asst. Man	nager Line Leader	Department Head	
Re-Issue IRF		Date:		Date:	Date: Date:	ate:	